

SAFETY MOMENT

JANUARY 2019



Did you know?

Our business is our people. Keeping yourself and your colleagues safe is key to our success. We all need to learn from injuries and incidents that occur to avoid repeating the same mistakes.

Learning from Incidents

Instead of blaming, we need to ensure we are **caring for our people** and learning from the incident or injury.

Getting to the **root cause is critical** so we can implement the right preventive measures and communicate these.

Each incident should be thoroughly analyzed, especially incidents with serious consequences and/or high potential.

The most common root causes are personal awareness and not following or planning the work method. These are incidents where you can **help your colleagues** by keeping each other alert and stopping when you depart from the **safe way of working**.

To support quicker and better sharing of the learning we are instigating two new safety actions:

- For significant injuries and incidents a call within 48 hrs to understand what has happened, how we are caring for anyone injured and can others learn from the incident.
- Every month a call to discuss all HSEQ issues and share the learning

Both of these will involve the COO, EPs and impacted business leaders (48hr call only) in addition to HSEQ personnel. From these discussions we will be able to cascade the learning to the operating teams quickly.

“SAFETYworks!”

ROAD TO ZERO



H	occupational illnesses
S	work related injuries
E	environmental incidents
Q	quality deviations

Should you have any questions about safety rules or are unsure how to act in certain situations, contact your supervisor, the responsible HSEQ colleagues or a colleague from Corporate HSEQ.

You can also find information about the safety rules or safety initiatives at any time in the intranet: <http://intranet.bilfinger.net/fachbereiche/corporate-hseq/>

